



Hong Kong Housing Society Senior Citizen Residences Scheme Application Guide

Applicable for Singleton or Couple/ Non-Couple Doubleton Household

Important Notes for Application and Application Form Submission

Applicants who are interested to apply Hong Kong Housing Society (hereinafter referred to as “HKHS”) Senior Citizen Residences Scheme (hereinafter referred to as “the Scheme”) can obtain Application Form (hereinafter referred to as “AF”), Application Leaflet (hereinafter referred to as “AL”) and Application Guide (hereinafter referred to as “AG”) at the following venues or download AF, AL and AG from the website of the Scheme:

- i) HKHS Applications Section (G/F, Dragon Centre, 23 Wun Sha Street, Tai Hang, Hong Kong) (Opening hours: 8:30 a.m. to 12:30 p.m. and 1:30 p.m. to 5:30 p.m. from Mondays to Fridays, and closed on Saturdays, Sundays and Public Holidays); or
- ii) The website of the Scheme: <https://sen.hkhs.com>

1. Applicants may choose either one of the following manners to submit application, and should read the AL and AG of the Scheme before completing the AF.

- (a) By Online Application
Fill in the online application form and submit application at the website of the Scheme: <https://sen.hkhs.com>, please refer to the aforesaid website for details. “iAM Smart” users can use the “e-ME” form-filling function of “iAM Smart” to fill in their personal information automatically in a convenient way; or
- (b) By Mail
Fill in the AF in block letters and in Chinese (if applicable) with a black or blue ball pen. If there is amendment(s), please sign against amendments, no erased ball pen or correction materials (such as correction fluid or tape) for obliteration should be used. Please mail the completed AF to Hong Kong Housing Society, General Post Office Box No. 13621, Hong Kong. Please indicate Application for Hong Kong Housing Society Senior Citizen Residences Scheme on the cover of the envelope. Individual envelope is required for each AF. AF which are returned to the applicants by post office due to insufficient postage will not be processed.

2. Applicants can only submit application through either one of the above manners. If an online application was successfully submitted, the applicant and joint applicant listed in the AF should not submit the AF again by mail, or vice versa. Each applicant and joint applicant may only be listed in one AF under the Scheme (including online application), otherwise it will be treated as a duplication of application. Should duplicated applications be found, HKHS reserves the right to cancel all related applications for whatever reason. HKHS reserves the right not to accept any applications.

3. No application fee will be charged for the Scheme.

4. No supporting documents are required to be submitted by the applicant and joint applicant at the time of submitting the AF.

Eligibility criteria

Singleton	Couple/ Non-Couple Doubleton
<ol style="list-style-type: none"> 1. The applicant must be a singleton (<i>Note I</i>) with self-care ability. 2. The applicant must be aged 60 or above by the date of the application. He/ She must have resided in Hong Kong for 7 or more years and hold valid Hong Kong Identity Card, he/ she should have right to land. His/ Her stay in Hong Kong is not subject to any conditions of stay (except for conditions concerning the limit of stay). (<i>Note I & Note II</i>) 3. (i) Applicants aged 60 to 69 must have total assets of HK\$5.38 million to HK\$9.78 million. (<i>Note III</i>) (ii) Applicants aged 70 or above must have total assets of HK\$4.15 million to HK\$7.60 million. (<i>Note III</i>) (iii) Applicants whose total assets fall short of the minimum amounts stated in (i) and (ii) above must be supported by guarantor(s), who shall sign a Deed of Undertaking and Indemnity. (<i>Note III (iv)</i>) 4. Applicants who are currently enjoying any forms of housing benefits provided by the Government, the Hong Kong Housing Authority (hereinafter referred to as “HA”), the HKHS or the Urban Renewal Authority (hereinafter referred to as “URA”) are eligible for the Scheme. Any tenant/owner who has been allocated or has purchased a unit through the HA’s Elderly Priority Scheme or is subject to any housing conditions and thus cannot have his/ her name deleted from the relevant registers of any subsidised housing unit is ineligible to apply for the Scheme. (<i>Note IV</i>) 5. Applicants (including any persons who have yet to be the spouses of the compensation recipients at the time of compensation) who have been granted compensation by the Government based on the Home Ownership Scheme (hereinafter referred to as “HOS”) price level due to the clearance of the Kowloon Walled City and who have opted to make self-arrangement for accommodation are ineligible to apply for the Scheme. 6. Applicants who are affected by the clearance/ redevelopment projects and who had opted to receive cash allowance/ ex-gratia payment granted by HA/ HKHS/ URA/ Lands Department/ other authorities in lieu of rehousing are ineligible to apply for the Scheme within two years/ the specified dates after the date of receipt of the allowance/ ex-gratia payment. 	<ol style="list-style-type: none"> 1. A couple/ non-couple doubleton must be made up of two individuals, including the applicant. (<i>Note I</i>) At least one of them must have self-care ability. 2. The applicants and joint applicants must be aged 60 or above by the date of the application. They must have resided in Hong Kong for 7 or more years, hold valid Hong Kong Identity Cards. They should have right to land. The applicant and joint applicant stay in Hong Kong are not subject to any conditions of stay (except for conditions concerning the limit of stay). (<i>Note I & II</i>) If the joint applicant is the spouse of the applicant, he/ she must also be 60 years old by the date of application. He/ She must hold a valid Hong Kong Identity Card. (<i>Note I & Note II</i>) 3. (i) Couple/ Non-couple doubleton applicants aged 60 to 69 must have total assets of HK\$7.81 million to HK\$14.50 million. In addition, each individual applicant must have total assets of at least HK\$3.905 million. (<i>Note III</i>) (ii) Couple/ non-couple doubleton applicants aged 70 or above must consist of one member aged 70 or above and another aged 60 or above. They must have total assets of HK\$5.77 million to HK\$11.40 million. In addition, each individual must have total assets of at least HK\$2.885 million. (<i>Note III</i>) (iii) Applicants and/ or joint applicants whose total assets fall short of the minimum amounts stated in (i) or (ii) above must be supported by guarantor(s), who shall sign a Deed of Undertaking and Indemnity. (<i>Note III (iv)</i>) 4. Applicants and/ or joint applicants who are currently enjoying any form of housing benefits provided by the Government, the HA, the HKHS or the URA are eligible for the Scheme. Any tenant/ owner who has been allocated or has purchased a unit through the HA’s Elderly Priority Scheme or is subject to any housing conditions and thus cannot have his/ her name deleted from the relevant registers of any subsidised housing unit is ineligible to apply for the Scheme (<i>Note IV</i>) 5. Applicants and/ or joint applicants (including any persons who have yet to be the spouses of the compensation recipients at the time of compensation) who have been granted compensation by the Government based on the HOS price level due to the clearance of the Kowloon Walled City and who have opted to make self-arrangement for accommodation are ineligible to apply for the Scheme. 6. Applicants and/ or joint applicants who are affected by the clearance/ redevelopment projects and who had opted to receive cash allowance/ ex-gratia payment granted by HA/ HKHS/ URA/ Lands Department/ other authorities in lieu of rehousing are ineligible to apply for the Scheme within two years/ the specified dates after the date of receipt of the allowance/ ex-gratia payment.

[In case of any uncertainties or disputes as to the interpretation of the eligibility criteria, the decision of the HKHS shall be final and conclusive.]

Note I

Applicable to singletions only:

- (i) Singleton means anyone who is single, divorced, widowed, or any married person whose spouse does not have the right to land in Hong Kong. In connection with the right to land in Hong Kong, any person who has the right to land but is subject to certain conditions of stay (except for conditions concerning the limit of stay) will not be treated as a person having the right to land in Hong Kong. A person who does not have the right to land in Hong Kong cannot be included in the application form.
- (ii) Applicant who is divorced or widowed must produce documentary proof such as final divorce documents/ Certificate of making Decree Nisi Absolute (Divorce), or the death certificate of his/ her spouse.

Applicable to couple/ non-couple doubletons and joint applicants only:

- (i) The applicants and joint applicants can be of any relationship and of either sex. The applicant and joint applicant have the right to land in Hong Kong without being subject to any conditions of stay (except for conditions concerning the limit of stay). Person(s) who do not have the right to land in Hong Kong cannot be included in the application form.
- (ii) A married applicant must make a joint application with his/ her spouse, unless a death certificate of the spouse; or final divorce documents; or supporting documents which prove that his/ her spouse requires long stay in nursing home or hospital are produced.

Note II

Age, length of residence, right to land or whether subject to any conditions of stay in Hong Kong will be verified according to the relevant information on Hong Kong Identity Card of the applicants and joint applicants or records of the Immigration Department of Hong Kong.

Note III

Total assets shall include the income and assets of applicants and joint applicants.

- (i) The following will be included for computation of personal income:
 - (a) All income before tax including current basic salaries, wages and allowances, regular or temporary bonuses, commissions, pensions and all types of allowances. Allowance such as old age allowances and disability allowances under Social Security Allowance Scheme are excluded from computation. Current basic salaries, wages and allowances, regular or temporary bonuses, commissions, pensions and allowances respectively mean the amounts earned from the current employment at the time of assessment. For irregular income or the irregular portion of total income, the average of the previous 12 months of current employment will be taken. Income includes life-long pension income before tax.
 - (b) All gross income derived from all landed properties or land in the Chinese Mainland, Hong Kong or overseas, vehicles owned by the applicant and/ or joint applicant, before deduction of mortgage payments, taxes and other outgoings.
 - (c) All gross income/ profits derived from any business in the Chinese Mainland, Hong Kong or overseas, operated or owned by the applicant and/ or joint applicant, before deduction of taxes:
 - Applicant and joint applicant holding Business Registration Certificates or operating un-incorporated companies must furnish financial report(s) certified by independent certified public accountants and tax demand note(s) for the latest tax year, as evidence of income and assets. The financial report(s) must cover a period of 12 months ending not more than 3 months from the date of the interview.
 - Applicant and joint applicant holding any shares in limited company(ies) (excluding shares in listed companies) must furnish audited financial report(s) in respect of the relevant company(ies), and tax demand note(s) for the latest tax year, as evidence of income and assets. The audited financial report(s) must cover a period of 12 months ending not more than 6 months from the date of the interview.
- (ii) The following (including assets held in the Chinese Mainland, Hong Kong or overseas) will be included for computation of assets:
 - (a) Domestic properties and non-domestic properties or land (deducting the amount of mortgage loans);
 - (b) Land (including lease agreements, Letter A and Letter B entitlements);
 - (c) Stocks and shares at current value, vehicles (including but not limited to private and commercial vehicles);
 - (d) Transferable vehicle licenses (including but not limited to taxi and public light bus licenses);
 - (e) Cash and Bank deposits;
 - (f) Unit trust funds, insurance policies, annuity plans;
 - (g) Assets of any self-owned business; and
 - (h) Assets held in any other forms.

Applicant and joint applicant will also be required to declare full details of all properties which are being held or were held by them in the capacity of trustee or in any capacity whatsoever.

(iii) In any of the following circumstances, applicants and joint applicants will be deemed as owning real properties:

- having entered into an agreement (including provisional agreement) for sale or purchase any real property or land; or
- beneficiaries of an estate of any deceased person, including any real property; or
- owned more than 50% of the shares in a company which directly or through a subsidiary company owned any domestic property in Hong Kong; or
- having any interest in any land.

The above circumstances are illustrated solely for the purpose of defining computable assets. The list is by no means exhaustive.

(iv) Applicants and joint applicants should furnish proof of their total assets. Applicants and/ or joint applicants failing to meet the lower limit of total assets must have their applications supported by guarantor(s), who shall execute the Deed of Undertaking and Indemnity to undertake all future outgoings incurred by the applicants in the residential unit granted under the Scheme. Proof of total assets shall be prepared as follows:

<u>Age of Applicant</u>	<u>Singleton</u>	<u>Couple/ Non-Couple Doubleton</u>
(1) 60-69	<p><u>Total assets under HK\$5.38 million</u></p> <ul style="list-style-type: none"> • Guarantor(s) required. <ul style="list-style-type: none"> - The number of guarantor(s) is not limited, provided the monthly income of one guarantor or the aggregate monthly income of two guarantors is HK\$75,500 or above. Proof of income is required. 	<p>(1) <u>Total assets of HK\$7.81 million to HK\$14.50 million</u></p> <ul style="list-style-type: none"> • If either the applicant or joint applicant has total assets less than HK\$3.905 million, he/ she shall procure: <ul style="list-style-type: none"> - guarantee by the other applicant signing this AF; or - third party guarantee. The number of third party guarantor(s) is not limited, provided the monthly income of one guarantor or the aggregate monthly income of two guarantors is HK\$75,500 or above. Proof of income is required. <p>(2) <u>Total assets under HK\$7.81 million</u></p> <ul style="list-style-type: none"> • If either the applicant or joint applicant has total assets less than HK\$3.905 million, he/ she must be guaranteed by guarantor(s): <ul style="list-style-type: none"> - The number of guarantor(s) is not limited, provided the monthly income of one guarantor or the aggregate monthly income of two guarantors is HK\$75,500 or above. Proof of income is required. • If both the applicant and joint applicant have total assets less than HK\$3.905 million, they must both be guaranteed by guarantor(s): <ul style="list-style-type: none"> - If the applicant and joint applicant are guaranteed by different guarantor(s), the number of guarantor(s) is not limited, provided the monthly income of one guarantor or the aggregate monthly income of two guarantors is HK\$75,500 or above. Proof of income is required. - If both the applicant and joint applicant are guaranteed by the same guarantor(s), the number of guarantor(s) is not limited, provided the monthly income of one guarantor or the aggregate monthly income of two guarantors is HK\$85,500 or above. Proof of income is required.

<u>Age of Applicant</u>	<u>Singleton</u>	<u>Couple/ Non-Couple Doubleton</u>
(2) 70 or above	<p><u>Total assets under HK\$4.15 million</u></p> <ul style="list-style-type: none"> • Guarantor(s) required. <ul style="list-style-type: none"> - The number of guarantor(s) is not limited, provided the monthly income of one guarantor or the aggregate monthly income of two guarantors is HK\$75,500 or above. Proof of income is required. 	<p>(1) <u>Total assets of HK\$5.77 million to HK\$11.40 million</u></p> <ul style="list-style-type: none"> • If either the applicant or joint applicant has total assets less than HK\$2.885 million, he/she shall procure: <ul style="list-style-type: none"> - guarantee by the other applicant signing this AF; or - third party guarantee. The number of such third party guarantor(s) is not limited, provided the monthly income of one guarantor or the aggregate monthly income of two guarantors is HK\$75,500 or above. Proof of income is required.
(3) 60-69 and 70 or above [Mixed grouping of (1)+(2)]	Not applicable	<p>(2) <u>Total assets under HK\$5.77 million</u></p> <ul style="list-style-type: none"> • If either the applicant or joint applicant has total assets less than HK\$2.885 million, he/she must be guaranteed by guarantor(s): <ul style="list-style-type: none"> - The number of guarantor(s) is not limited, provided the monthly income of one guarantor or the aggregate monthly income of two guarantors is HK\$75,500 or above. Proof of income is required. • If both the applicant and joint applicant have total assets less than HK\$2.885 million, they must both be guaranteed by guarantor(s): <ul style="list-style-type: none"> - If the applicant and joint applicant are guaranteed by different guarantor(s), the number of guarantor(s) is not limited, provided the monthly income of one guarantor or the aggregate monthly income of two guarantors is HK\$75,500 or above. Proof of income is required. - If both the applicant and joint applicant are guaranteed by the same guarantor(s), the number of guarantor(s) is not limited, provided the monthly income of one guarantor or the aggregate monthly income of two guarantors is HK\$85,500 or above. Proof of income is required.

Note IV

(i) “Subsidised Housing Benefits” beneficiaries include tenants of HA’s public housing estates/ HKHS’s rental estates, tenant of units under the Single Elderly Persons Priority Scheme; tenant/ owner/ household members of units allocated or purchased under the Elderly Persons Priority Scheme; Rent Allowance for Elderly Scheme beneficiaries; licensees/ family members of Interim Housing. Owners/ Household members of residential units purchased under HOS, Private Sector Participation Scheme, Middle Income Housing Scheme at Melody Garden, HOS Secondary Market Scheme, Tenants Purchase Scheme, Buy or Rent Option Scheme, Flat-For-Sale Scheme, Home Purchase Loan Scheme, Home Starter Loan Scheme, Home Assistance Loan Scheme, Sandwich Class Housing Loan Scheme and Sandwich Class Housing Scheme. Registered owners/ members of units purchased under the Subsidised Sale Flats Project of HKHS, Mortgage Subsidy Scheme, White Form Secondary Market Scheme/ Interim Scheme (2013-2015), HOS Secondary Market Scheme, Flat-for-Sale Scheme Secondary Market, Green Form Subsidised Home Ownership Pilot Scheme/ Green Form Subsidised Home Ownership, URA Subsidised Sale Flat Scheme, URA Starter Homes Pilot Project any subsidized housing schemes administered by the URA and any other form of home assistance scheme for Hong Kong Residents.

The above mentioned Schemes are purely examples for defining “housing benefits” stated in paragraph 4 of eligibility criteria. The list is by no means exhaustive.

(ii) Elderly Priority Schemes of HA including but not limited to housing benefits offered by the Harmonious Families Priority Scheme and the Priority Scheme for Families with Elderly Members.

- (iii) Applicants and joint applicants within the category stated in (i) above should, before submitting their AF, make inquiries with the management offices of respective housing estates about the name deletion or termination of tenancies/ licences/ records of housing benefits procedures.
- (iv) On acceptance of flat offer under the Scheme, applicants and joint applicants within the category stated in (i) above who are tenants/ licences and their spouse of units operated by the HA/ HKHS/ URA must give notices to management office of respective housing estate to terminate their tenancies/ licences. They should vacate their existing units within 60 days (HA) or 2 months (HKHS/ URA) and terminate the tenancy/ licence upon commencement of the lease under the Scheme. Failing the above, HKHS may terminate their lease and service agreement under the Scheme.
- (v) Applicants and joint applicants within the category stated in (i) above who are owners/ joint owners of domestic units purchased under any subsidised housing schemes should terminate their housing benefits within 6 months upon commencement of the lease under the Scheme. Terminating housing benefits means selling of the subsidised flat, paying all due premium or repaying all outstanding loans under relevant subsidised housing schemes (The value of sold property (after deduction of outstanding mortgage) will be counted as assets, and for the value of subsidised flat without disposal will also be counted as assets.). Failing the above, HKHS may terminate their lease and service agreement under the Scheme.
- (vi) Applicants and/ or joint applicants who have any tenancies/ licences of any public housing estates/ rental estates/ units/ interim housing units of the HA/ HKHS/ URA, or the registers/ records of domestic units purchased under any subsidised housing schemes, must contact the management offices of the housing estates/ management office they are now residing at, to have their names deleted from the registers/ records within 60 days (HA) or 2 months (HKHS or URA) upon commencement of the lease under the Scheme. Failing the above, HKHS may terminate their lease and service agreement under the Scheme.

Application Processing and Letting Procedure

1. According to online submission date or postal date of applications received, computer balloting will be carried out to assign priority number to each application. Applicants will be notified in writing individually of their assigned priority numbers. They can also make inquiries via our HKHS hotline 2839 7111 / 2894 3222. Application once submitted, change of applicant and joint applicant is not allowed.
2. When the application is due for investigation, HKHS will interview applicants in accordance with their assigned priority numbers. Applicants must produce genuine and correct information, and produce all necessary documents to verify his/ her eligibility within a specified time frame, or else HKHS reserves the right to cancel such application.
3. Applicants and joint applicants, apart from fulfilling the general eligibility criteria of the Scheme, should also meet the total assets limit and/ or their guarantor(s) should meet the lower limit of aggregate monthly income as laid down by the HKHS. The HKHS shall review and adjust required limits from time to time. If the total assets of the applicants/ joint applicants and/ or the aggregate monthly income of their guarantor(s) could not meet the adjusted amount at the time of being vetted, the application will still be accepted if the amount of total assets and/ or the aggregate monthly income fulfill the requirements at the time they submit the application. The HKHS will notify the applicants the result in writing after completed vetting of their applications. The applicant and joint applicant must still meet the eligibility criteria under the Scheme at any time from the date of application and up to the signing of their lease under the Scheme.
4. After confirming the eligibility of the applicants, his/ her application will be put on the waiting list. HKHS will allocate flats to eligible applicants according to their priority numbers, household size in the successful application and their estate preference when there is vacant unit available for letting in the existing estates. If there is new project under the Scheme to be launched, the application and allocation arrangement will be announced by then.

Payment arrangement upon acceptance of flat offer

Upon acceptance of flat offer by eligible applicant, applicant and joint applicant will be arranged to complete statutory declaration in respective estate office according to laws of Hong Kong for declaring that all information and documents submitted in support of the application are true and correct. After completion of statutory declaration, execution of the lease and service agreement at the estate office, and pay all related fees (including the entry contribution, sinking fund, land registration fee, stamp duty, legal fee and expenses incurred for execution of the lease and service agreement, holistic services monthly fee*, deposits and advance payment of monthly management fee[#] and basic care fee[#] and Government rates) before collecting keys to his/ her unit. All fees should be paid in cashier's orders.

* For Blissful Place only

[#] For Jolly Place and Cheerful Court only

Key Features of Lease

1. The selected unit must be occupied solely by the applicant, or together with the joint applicant as joint tenant. (If the joint applicant is aged between 50 and 59, the joint applicant must be the spouse of the applicant. He/ She will only be permitted to reside in the unit as a “permitted occupier”, and will be required to pay the holistic services monthly fee/basic care fees during his/ her stay in the unit.)
2. When executing the lease, the tenant must concurrently execute a service agreement with the HKHS.
3. Tenant must reside in the unit.
4. The tenant is responsible to pay the holistic services monthly fee, the monthly management fee, basic care fee and rates in respect of the unit he/ she occupies [#].
5. Based on a “user pays” concept, the tenant is responsible for the repairs and maintenance of the unit he/ she occupies.
6. If a new lease is executed due to change of tenancy entitlement, a new Deed of Undertaking and Indemnity or other instrument specified by the HKHS must also be executed.
7. Upon the death of a tenant, the tenancy becomes null and void. The estate administrator or next-of-kin may not take over the tenancy. In the case of joint tenancy, upon the death of either of them, the other may continue to rent and occupy the unit.
8. No letting or sub-letting is allowed by tenant.
9. With permission of the HKHS/ Operator, and subject to compliance of the terms and conditions of the lease and guidelines for tenants, relatives, friends and/ or domestic helpers can be permitted to stay overnight.
10. Either the tenant or HKHS may terminate the lease and the service agreement by giving the other party at least 3 calendar months prior written notice. The lease and the service agreement will be terminated simultaneously.
11. Upon termination of the lease, HKHS reserves the right to deduct from the amount payable to the outgoing tenants the amount owe to HKHS and the Operator according to the terms and conditions of the lease.
12. A tenant who has surrendered the rental entitlement under the Scheme, he/ she may apply for subsidised housing offered by the government, the HA, HKHS or URA provided that he/ she can meet the prevailing housing policy requirements and eligibility criteria.

[#] HKHS shall adjust the monthly holistic services fee, management fee and the basic care fee in line with inflation and market situation and be responsible for the financial results of the management operation.

Notes to Applicants Relating to the Collection of Personal Data

1. The personal data collected in the application form are used for processing applications under the Scheme and its related matters. HKHS may also use the information for statistical surveys or researches, and may for such purpose contact the applicant and joint applicant. The personal data provided in the application form by the applicant and joint applicant, including the authorising declaration made by the applicant and joint applicant for collection, comparison, checking and transfer of their personal data, are provided on a voluntary basis. However, if insufficient information are provided, HKHS may not be able to process the application.
2. When assessing the eligibility of the applicant and joint applicant, HKHS may compare and match the personal data provided in the application form with the relevant personal data collected (manually or otherwise) for other purposes in order to ascertain whether such information is false or misleading, and may take appropriate action against the person(s) concerned on the basis of the result of the data comparison and matching. The applicant and joint applicant should also authorise HKHS to disclose, verify and match the information concerned with Hong Kong Housing Authority, Housing Department and other government departments (including but not limited to the Land Registry, Companies Registry, Transport Department, Immigration Department, Inland Revenue Department, Lands Department and Social Welfare Department), public/ private organisations/ companies (including but not limited to the Urban Renewal Authority (hereinafter referred to as "URA"), the Mandatory Provident Fund Schemes Authority (hereinafter referred to as "MPFA"), banks and financial institutions), the employers concerned, or the independent consultant companies/ operators appointed by HKHS. Furthermore, the applicant and joint applicant should agree that any government departments (including but not limited to the Land Registry, Companies Registry, Transport Department, Immigration Department, Inland Revenue Department, Lands Department and Social Welfare Department), public/ private organisations/ companies (including but not limited to URA, MPFA, banks and financial institutions), or the employers concerned to disclose the applicant's and joint applicant's personal data (including but not limited to marital status and MPF contribution records) in their possession to HKHS for the purpose of comparing and matching the information provided in the application form for vetting the application, determining the eligibility of the applicant and joint applicant, and checking whether the applicant and joint applicant have applied for other subsidised housing schemes. The information provided may also be used by HKHS for conducting statistical surveys or researches (including market research), providing news, special offers, services of the Scheme, or as reference data for determining tenancy and operating arrangements. The applicant and joint applicant should also agree that HKHS may pass the application form and the supporting document(s) submitted to HKHS's data processing service contractors/ operators for application processing in connection with his/ her application, and that the information provided will be passed to HKHS Hotline for answering his/ her enquiries.
3. Personal data provided by applicant and joint applicant is for the purpose of application under the Scheme. HKHS will only retain the personal data collected for as long as necessary to fulfill the purposes of personal data collection specified above. HKHS will periodically redact, purge, anonymise or destroy unnecessary personal data in HKHS system in accordance with HKHS internal procedures. Also, specific persons authorised for handling of personal data collected (including but not limited to HKHS employees and contractors) must comply with HKHS's instruction as directed and under a duty of confidentiality to HKHS. Pursuant to the Personal Data (Privacy) Ordinance (Cap.486), the applicant and joint applicant are entitled to request for access to or correction of the personal data stated in the application form. Where necessary, please mail the written request to the General Manager (Property Management) Applications Section of HKHS at G/F, Dragon Centre, No. 23 Wun Sha Street, Tai Hang, Hong Kong. A fee may be charged for the request for access to and/ or obtain copies of personal data.

Warning

Applicants and joint applicants should note that no application fee will be charged for the Scheme. If they are approached by any HKHS staff or its agent(s) who offer(s) to provide assistance in return for remuneration, they should report to the Independent Commission Against Corruption (hereinafter referred to as "ICAC") without delay. Attempted bribery by any person is an offence in law, and HKHS will refer the case to ICAC for investigation, HKHS reserves the right to cancel the application irrespective of whether such person has been prosecuted or convicted of the relevant offence.

Contact us

Address : Senior Citizen Residences Scheme

Applications Section of Hong Kong Housing Society
G/F, Dragon Centre, No. 23 Wun Sha Street, Tai Hang, Hong Kong

Hotline : 2839 7111 / 2894 3222

Fax : 2504 0867

Language

In the event of any difference between the Chinese and the English versions of this document, the English version shall prevail.

Notes:

- (1) HKHS is one of the public organisations under the ambit of the ICAC and Office of the Ombudsman.

- (2) This AG, AL and AF of the Scheme and its contents do not legally bind the HKHS. HKHS accepts no responsibility for any loss caused by reliance on any content of this AG, AL and AF of the Scheme.
- (3) HKHS reserves the right to update any information contained herein as and when necessary without further notice. Applicants and joint applicants must also abide by all the requirements revised by HKHS from time to time.